

FREE STARTER

The CQC Evidence Operation

Treat CQC as a continuous evidence operation — not a once-a-year exam. Here is the core idea on one page.

Under the Single Assessment Framework, CQC gathers evidence continuously and can update your rating at any time. The providers who consistently earn Good and Outstanding don't revise for it — they run a quiet weekly habit that keeps the evidence ready. It rests on a simple grid: your quality statements down one side, six evidence categories across the top.

The six evidence categories — capture all six, continuously

Evidence category	Capture it through
People's experience	Surveys, reviews, compliments, complaints, 'what matters to me'
Staff & leader feedback	Supervisions, appraisals, team notes, staff surveys
Partner feedback	GP/DN/commissioner notes, MDT correspondence
Observation	Spot checks, quality-monitoring visits
Processes	Care plans, risk assessments, medicines records, audits, rotas
Outcomes	Reduced falls/missed visits/med errors; maintained independence

Your weekly rhythm

- Appoint one 'evidence champion' to own the rhythm.
- Set up folders that mirror the framework: key question › quality statement › evidence category.
- Each week, capture what happened, file it, and flag any gaps.
- Monthly: review one key question in depth. Quarterly: run a mock inspection.

Want the full system?

The complete CQC Evidence Operation toolkit gives you the full playbook, the weekly tracker, the evidence checklist with automatic readiness scoring, the Good→Outstanding gap analysis, an interactive HTML tool, and a quarterly mock-inspection self-assessment.

Get the toolkit at dariuszmotyka.com

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